## AMENDMENTS TO THE CLAIMS

The listing of claims replaces all prior versions, and listings, of claims in the application:

## Listing of Claims:

- 1. (Cancelled).
- 2. (Currently Amended) A method in accordance with Claim 426, wherein retrieving the document from the server computer system comprises the following:
  - a specific act of retrieving a HyperText Markup Language (HTML) document from the server computer system.
  - 3-6. (Cancelled).
- 7. (Currently Amended) A method in accordance with Claim 126, wherein retrieving content in-response-to the event comprises the following:
  - a specific act of retrieving help information related to the area of the displayable form of the document over which the pointer has moved.
  - 8. (Cancelled).
- 9. (Currently Amended) A method in accordance with Claim 8, wherein the specific act-of-event-based content is formatted in an retrieving one-or-more data structures comprises the followings, retrieving-one-or-more-data structures—that—ure-structured—in—accordance—with the extensible Markup Language (XML) format.
  - 10. (Cancelled).

11. (Currently Amended) In a network system that includes a server computer system network connectable to a client computer system, the server computer system hosting a document, the client computer system capable of interpreting the document for subsequent display of a displayable form of the document, a computer program product comprising at least one or-computer-readable media having computer-executable instructions for implementing the method of claim 426, the at least one computer-readable medium comprising one- or moretangible and physical storage media.

12-15. (Cancelled).

- 16. (Currently Amended) A method as recited in claim 126, further comprising: displaying a first window over a portion of the document; and upon detecting the event, displaying the retrieved content in a second window over the document at least partly during displaying the first window over the document.
- 17. (Cancelled).
- 18. (Currently Amended) A method in accordance with Claim +26, wherein the HTML handler is an OnMouseOver handler.

19-20. (Cancelled).

21. (Currently Amended) In a network-system that includes a server-computer-system network connectable to a client-computer-system, the server-computer-system hosting a document, the elient-computer-system capable of interpreting the document for subsequent display of a displayable form of the document, a computer program product as recited in claim 11, wherein the method further includes:

displaying a first window over a portion of the document; and

upon detecting the event, displaying the retrieved content in a second window

over the document at least partly during displaying the first window over the document.

comprising one or computer-readable-media-having computer-executable-instructions for implementing-the-method of-elaim-16, the computer-readable-median-comprising one-or more physical storage-media.

- 22. (Cancelled).
- 23. (Currently Amended) A method as recited in claim 126, wherein the content is displayed in an ActiveX window.
- 24. (Currently Amended) A method as recited in claim 426, wherein the specific region is a field.
- 25. (Currently Amended) A method as recited in claim 426, wherein detecting the event comprising movement of the cursor within certain boundaries to a specific region includes detecting movement of the cursor to a region of the screen without detecting movement of the cursor selecting a text element.

26. (New) In a network system that includes a server computer system network connectable to a client computer system, the server computer system hosting a document, the client computer system capable of interpreting the document for subsequent display of a displayable form of the document, a method of the client computer system overlaying content over the displayable form of the document in response to an event, the method comprising the following:

retrieving the document from the server computer system; displaying the document on a screen;

detecting a script tag in the document to a script that is not included in the document, wherein the script tag identifes a URL source of a script and includes a single querystring parameter that identifies the document;

submitting a request to the server computer system for the script using the URL and the querystring parameter, wherein the querystring parameter ensures that the requested script will be specific to the document identified by the querystring parameter;

retrieving the script from the server computer in response to the request;

prior to the client executing the script retrieving relevant event-based content, from the server, wherein the event-based content is identified as relevant content by the server through use of the querystring parameter that identifies the document;

executing the script only after first obtaining the relevant event-based content, wherein execution of the computer-executable instructions generates a scriptlet;

using a HTML handler to detect an event comprising movement of the cursor within certain boundaries to a specific region of the screen;

in response to detecting the event, using the scriptlet to overlay the obtained content over the displayed document in a new window.

27. (New) A method as recited in claim 26, wherein the event-based content is retrieved in a format other than as an HTML webpage, and such that retrieving the event-based content is performed without having to make a request for a webpage in response to retrieving or executing the script.

28. (New) A method as recited in claim 26, wherein further in response to detecting the event, the method further includes:

using the HTML handler to pass a parameter to the scriptlet, informing the scriptlet of the event; and

using the scriptlet to map the event to content that is to be retrieved;
using the scriptlet to retrieve the content in response to being informed of the event.

29. (New) A method as recited in claim 26, wherein the script and the event-based content are retrieved from the server at the same time.